

24H SERIES APP - V2

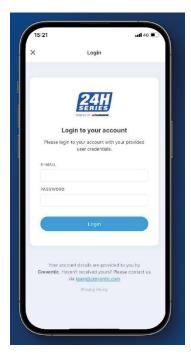
Official application of the 24H SERIES powered by Hankook

Introducing the official app for the 24H SERIES powered by Hankook. The app streamlines all communication channels for teams and drivers into a single platform.

The app serves as an important toolkit for teams and drivers alike. Drivers can easily complete their administrative check on their phone. The app is specially designed for teams and drivers but contains some additional features too, interesting for everyone!

1. INSTALL THE APPLICATION

- The app is compatible with mobile devices only.
- Team managers and drivers will receive an email from Creventic with their personal login information.
- Download iOS: https://apps.apple.com/in/app/24h-series-v2/id6450352954
- Download Android: https://play.google.com/store/apps/details?id=nl.wittig.series24h



2. LOG IN TO YOUR ACCOUNT

- If you are using the app for the first time as a team manager or driver, Creventic will send you an email containing your personal login details. Follow the instructions provided in the email.
- Once you are logged in, your session will remain active on the same device.
- In case you forget your password, please reach out to teams@creventic.com for assistance.

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3. FUNCTIONALITIES & PURPOSES OF THE APP

- **1. YOUR PROFILE** Your personal account information and details You can change your personal information if required.
- **2. HOME** Time schedule page: Stay up-to-date with the latest event schedules.

3. MY RACE

For team managers:

- Chats with organisation and race control
- Penalties receipt & confirmation of penalties
- Fuel overview of all refuelling operations

For all users:

Livestream – Don't miss a moment of the action by tuning in to the livestreams available for all users.

Live timing – Get real-time updates on race progress with live timing.

Photos – Find all photos from Creventic's photographers.

- **4. VIP PASS** For race drivers only, the VIP PASS is your golden ticket to exclusive privileges. Enjoy full event access and special perks such as access to the Creventic Endurance Lounge and if applicable gold parking.
 - Flip your VIP PASS in the app to see your event access.
- **5. Checklist** For drivers, we have streamlined the event sign-in process. Complete the entire checklist digitally before arriving at the circuit:
 - Upload your race license.
 - Submit safety equipment details.
 - Digitally sign the entry form and waivers for the event.
- **6. NOTICE BOARD** Event documents and the digital notice board. All documents uploaded by the organization or race control, including PDF-format files, can be accessed here.

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GENERAL INFORMATION / REMARKS

- We suggest **enabling push-notifications** chat groups, penalty and fuel, digital notice board and event signon for drivers.
- If you have any issues, please contact <u>teams@creventic.com</u> or come by our Welcome Centre on the paddock.
- If you abuse the team messaging application we will block your account.
- If you would like to add additional team members to your car(s) please ask one of the Creventic members. After the Hankook 24H Barcelona team managers will be able to manage this for their own team.